

**Student Development Programs**

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## FREQUENTLY ASKED QUESTIONS (FAQS)

*about the 2009 Summer START Program for First Year Students*

### **Q. How do I register to participate in the START Program?**

**A.** We provide four summer opportunities for you to participate in this important program to help make your transition to Philadelphia University seamless. *Since spaces in the summer program are limited and filled on a first-come, first-serve basis*, you should complete the online registration form as soon as possible to help ensure your preferred session. To confirm your space, please complete online form by **Monday, June 1, 2009**. While we offer a late summer option for students who are unable to attend the summer sessions due to travel hardships and scheduling conflicts, we strongly encourage your participation in one of the four summer program and ask that you utilize this late session only as a necessity.

### **Q. Where and when do I report for the Student Transition Advising, Registration, and Testing (START) program?**

**A.** Check-in for your summer START session is at Ronson Hall in the Ravenhill side of campus from 8-8:30am. The orientation program will begin promptly at 9am on the Main Campus with an introductory session and a full program including a Writing Placement, so please be sure to arrive on time!

### **Q. What do I need to bring?**

**A.** For your overnight stay, we provide sheets and towels only, as such you should bring the following items with you:

- A pillow and blanket for your overnight stay, wash cloth, toiletries, hair dryer, personal toiletries and shower shoes (flip flops).
- An alarm clock,
- A photo I.D. (state ID or license),
- Your Student Health Form if completed before START.
- Dress is casual. Sessions are air-conditioned so it helps to bring a sweater or sweatshirt along in case you get cold.
- Comfortable shoes – for those walks between the Main and Ravenhill sections of our campus,
- Questions that you have for our University departments and resources, and
- If applicable, the remaining balance of your Parent and Family START Program.

### **Q. Where can I park?**

**A.** The START program will begin with check-in on the Ravenhill campus. Accordingly, students and guests can park in any available student parking behind Safety and Security, designated as no. 32 on the campus map.

### **Q. Is there an orientation program for parents and family members?**

**A.** Yes! We encourage you to bring your parents or family members that will be supporting you during your studies at Philadelphia University. If you are planning to attend START with a parent or family member, please inform the Student Development Programs through the online registration process so that we can better prepare for their arrival on campus. While there will be some opportunity for student and families to connect during START, the majority of sessions throughout the START program will be separate.

**Q. I will be a commuter, do I need to stay overnight?**

A. Yes, the overnight stay is an important part of the experience for all students. Sessions will go into the evening hours and early the next day. Additionally, as a commuting student, and a guest in the residence halls during the academic year, you will be held accountable for residence life policies, regardless of your residency status. This is a perfect opportunity to become familiar with them. Keep in mind that as a student, we want you to feel welcomed to all aspects of campus life, whether you are a commuter or resident.

**Q. Do I have to pay to participate in Orientation?**

A. Student fees for the START program were included in the enrollment deposit (\$300 for commuters/\$550 for resident students) submitted to the Office of Admissions. As such, no payment is required, your one time New Student Deposit covers all your orientation costs including your meals. However, if you are planning to attend START with a parent or family member you will need to include a \$60 payment for each of your guest along with an additional fee for overnight accommodations in the Residence Hall, if applicable.

**Q. Will I meet with an advisor and have my class schedule completed during START?**

A. Yes, you will meet for a group advising session with a faculty advisor. You will also have an opportunity to get your questions answered by the staff of the Learning and Advising Center. At the conclusion of the START program, you will receive your class schedule, along with your Philadelphia University student ID and summer reading book, ready to begin classes in August.

**Q. Do I need to bring money to pay for my classes?**

A. No, during the month of July you will receive a bill for fall semester tuition charges, as well as for room and meal plans (if applicable). However, you may want to bring money if you would like to buy something at the bookstore.

**Q. Why do I have to take placement exams?**

A. Writing is a major part of your college education. Placing you in the right course helps to assure that you will have a positive educational experience instead of a frustrating struggle or a boring revisit to material you have already mastered. Our placement exams are designed to provide you and your advisor with the best options for you to satisfy these important degree requirements.

## Quick Phone Reference

<i>Questions about? ...</i>	<i>Call ...</i>	<i>At the following number ...</i>
Financial Assistance	Financial Aid	(215) 951-2940
On-Campus Housing	Residence Life	(215) 951-2741
Off-Campus Housing (basic info)	Residence Life	(215) 951-2741
Bill Payment	Student Accounts/Bursar	(215) 951-5988
Commuter Programs	Student Activities	(215) 951-2744
Disability Resources	Disability Services	(215) 951-6830
Admission Requirements and Transfer Records/Transcripts	Office of Undergraduate Admissions	(215) 951-2800
Health Records/Immunizations and Health Insurance	Health Services	(215) 951-2986
On-Campus Emergencies	Safety and Security	(215) 951-2999
General START Questions?	Student Development	(215) 951-2634